

You can put your trust in us.



Our cybersecurity promise

You make cybersecurity a priority—and so do we. Our people and processes place data security protocols central to every product, service, and experience we produce for your plan. When you and your participants take appropriate steps to protect personal data, you can be confident that our security protocols are working just as hard.

Governance



People



- Internal **business continuity organization**, with executive leadership and a business continuity governance committee
- Documented **incident response plan and policy** to outline responsibilities for all associates and business units
- Thoughtful **management and oversight of vendor relationships** to ensure appropriate risk management

- Clearly **defined and assigned information security roles and responsibilities**, with a centralized information security team that establishes security policies, enforcement, and monitoring
- Periodic **cybersecurity awareness training** with associates and nonemployees

Technology



Process



- Holistic, **enterprise-wide approach** that leverages a variety of **protocols and technologies** to guard systems and customer data 24/7
- Encryption of sensitive data**, including encryption of transmission methods and full-disk encryption of firm laptops, archive tapes, and flash drives

- Strong **access control procedures**, giving access on a least-privileged basis and requiring authentication with unique user IDs and passwords, and conducting periodic access recertification
- Embedding of **security requirements** during the design of an application, with reviews conducted to perform a detailed security analysis
- Strong technical controls** in accordance with security best practices to govern the maintenance, storage, and disposal of sensitive data

Vigilance/Monitoring



Compliance with best practices? Check.

- Quarterly **internal penetration tests** and engagement of **third-party security consultants** annually to examine our systems for vulnerabilities
- Independent auditors** to examine our control environment, including our technology security controls and program (e.g., SOC-2)

The U.S. Department of Labor (DOL) issued cybersecurity best practices in April 2021 for plan sponsors to use when evaluating ERISA plan service providers.

Our security strategy is aligned with the best practices—with no adjustments needed. And we'll continue to employ industry standards to stay ahead of future regulatory best practices.

Take a deep dive into our security strategy.

Contact your T. Rowe Price representative for detailed information about how we protect your data.