



Protecting data. Preventing fraud.

Safeguarding your employees' security and privacy is among our highest priorities

With sophisticated systems in place, we continually monitor and assess plan and participant account activity.

While we work hard to help ensure account security, you and your employees also play an important role. Under the **Account Protection Program**, T. Rowe Price will cover eligible account losses caused by unauthorized activity if both the employee and employer take a few simple, proactive steps. It's all part of our firmwide commitment to security and privacy.

Working together for more secure data.

Employees are eligible for the **Account Protection Program** if you and your employees take these steps:



Plan Sponsor Steps

Maintain access to T. Rowe Price systems

- Monitor, update, and remove, if applicable, user access in a timely manner, using permissions to enable only the functions each user needs
- Leverage security provisions to minimize the visibility of confidential information such as Social Security numbers

Use secure methods to send files and download data

- Always send files using secure methods approved by T. Rowe Price
- Leverage on-demand reporting to access data
- Limit downloading from systems

Take precautions to protect assets

- Establish a robust plan for monitoring threats and maintaining and securing assets
- Train and support employees in protecting assets

Employ effective controls when using suppliers

- Maintain a supplier management program with onboarding and ongoing monitoring to ensure supplier compliance with standards for data protection



Participant Steps

Must follow these four security best practices

- Establish a T. Rowe Price online account and Multi-factor Authentication
- Maintain an up-to-date mailing address, email address and phone number(s) on your T. Rowe Price account
- Review T. Rowe Price account statements, confirmations, and correspondence within 30 days after that information is posted to your online account or delivered to you by mail
- Contact T. Rowe Price immediately at **1-800-922-9945** if you suspect any unauthorized account activity, notice errors or discrepancies in your account, or if you are not receiving your T. Rowe Price account statements.

Plan sponsors and participants should contact us immediately if they suspect a potential breach or fraudulent activity. The Account Protection Program will not apply if the four security best practices outlined are not followed. All reported concerns will be thoroughly investigated. T. Rowe Price will determine the applicability of the Account Protection Program and the type and amount of any reimbursement by reviewing the facts and circumstances associated with each reported event.

To learn more, contact your T. Rowe Price representative