

## Reference Point

# Data can inspire solutions

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### Highlights





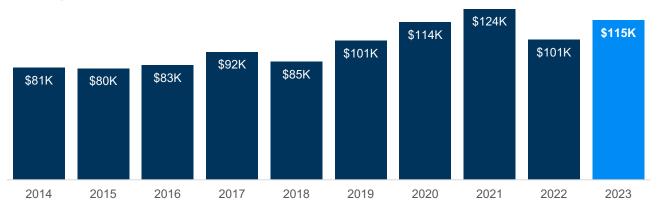
#### How participants saved in 2023

#### Account balances rebounded after 2022 losses

Strong markets in 2023 helped average account balances regain some losses experienced in 2022. The average account balance increased 14% to \$115K in 2023, the second-highest average over the past 10 years but below the \$124K high reached in 2021.

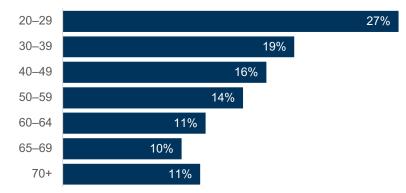
Gains were especially strong among participants age 20–29, who experienced an average increase of 27% from 2022 to 2023.

#### Average account balance





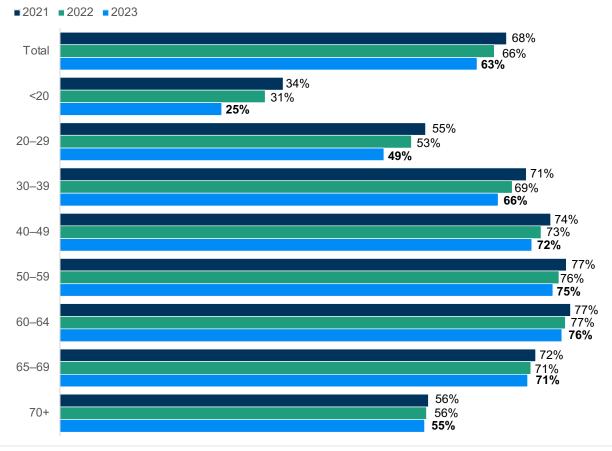
#### Account change by age segment



#### Participation dropped (but auto-services helped)

Overall plan participation decreased from 66% in 2022 to 63% in 2023—a 10-year low partially caused by a small increase in the number of participants who opted out of auto-enrollment. Participation dropped across age groups, especially among younger participants, who may be focusing on other financial goals (e.g., paying down debt, buying a house). Overall, participation remains significantly higher in plans with auto-enrollment.

#### Participation rate by age (participant-weighted)



#### **Better outcomes with auto-services**



Adoption of auto-services continues to increase as these services produce results for plans.

Plan adoption trends (2022 to 2023)

Auto-enrollment

Auto-increase

#### How they're working:

Participation in plans without auto-enroll

Participation in plans with auto-enroll

Auto-increase with opt-in method\*

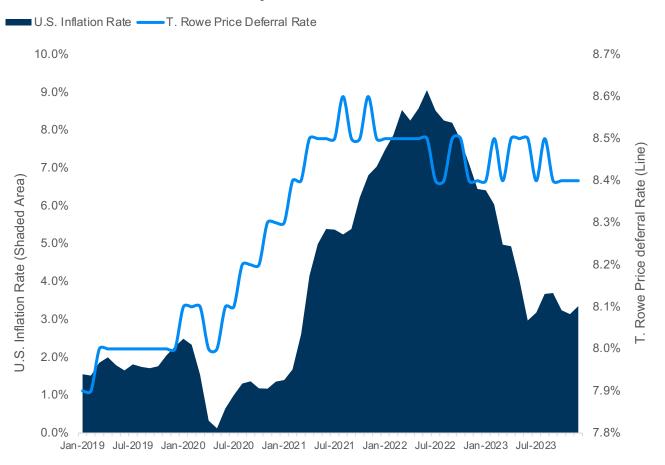
Auto-increase with opt-out method\*

\*The opt-in method requires participants to elect auto-increase, while the opt-out method automatically enrolls participants in auto-increase.

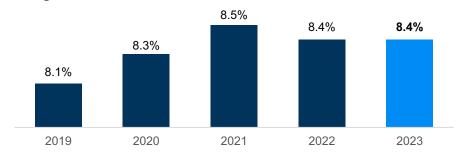
#### Participants kept saving through inflation concerns

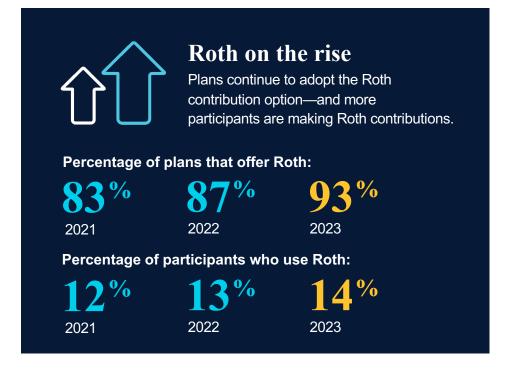
Following soaring inflation in 2022, the average deferral rate among plan participants at T. Rowe Price continued to hold steady at 8.4% from 2022 to 2023 and was higher than the national average of 7%.\*

#### U.S. inflation rate vs. deferral rate by month



#### Average deferral rate trends



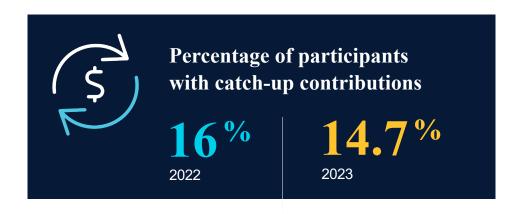


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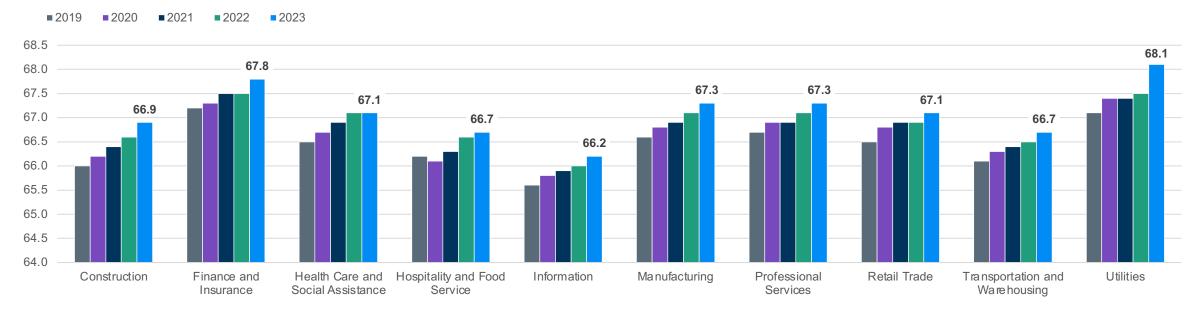
<sup>\*</sup>Source: Escalent/Cogent Participant Planscape Report, 2023.

#### Savings trends for preretirees

In 2023, the average age of terminated participants over 59 increased in nearly every industry. While participants age 50–69 saved the most on average, catch-up contribution usage declined in 2023 following 10 years of steady gains. Overall, many workers are retiring later.



#### Average age of terminated participants who remain in the plan after age 59



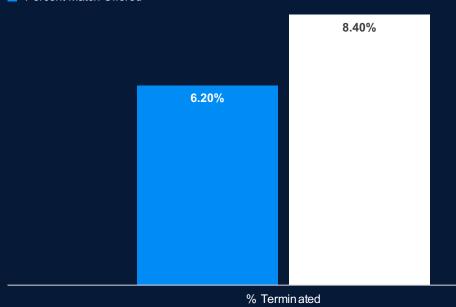
#### Does employer match influence retention?

Data show that offering an employer match could help improve retention rates.

Termination percentage by plans with and without match







#### **Employer match trends**



The likelihood of a plan offering a match was higher in plans with more employees

72%

86

90%

<1K employees

1K–5K employees >5K employees

The most popular match formula changed in 2023

100%

+

50%

up to first 3%

up to the next 2%

Most plans stop matching at 6% of a participant's contribution

4%

is the most common maximum for employer match across match formulas

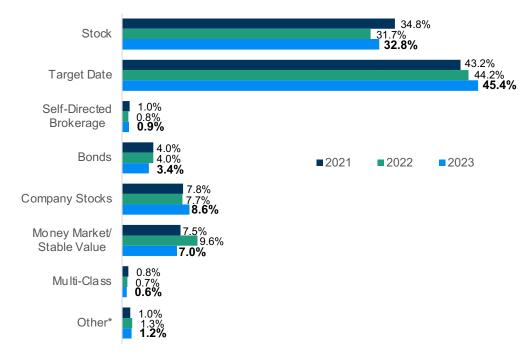


#### How participants invested in 2023

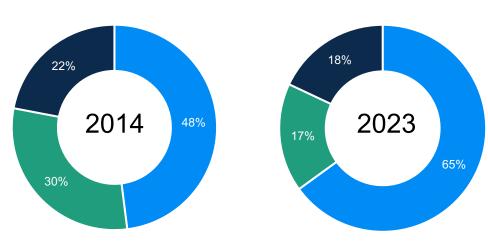
#### Target date continues to dominate portfolios

The assets in participant accounts were invested in a target date product more than any other investment type in 2023. The allocation to money market/stable value investments decreased from 2022 as participants moved money to stocks and target date products most likely in reaction to improved market performance.

#### **Asset allocation**



#### Ten-year change in target date balances



- Entire Balance in Target Date Products
- No Balance in Target Date Products
- Partial Balance in Target Date Products

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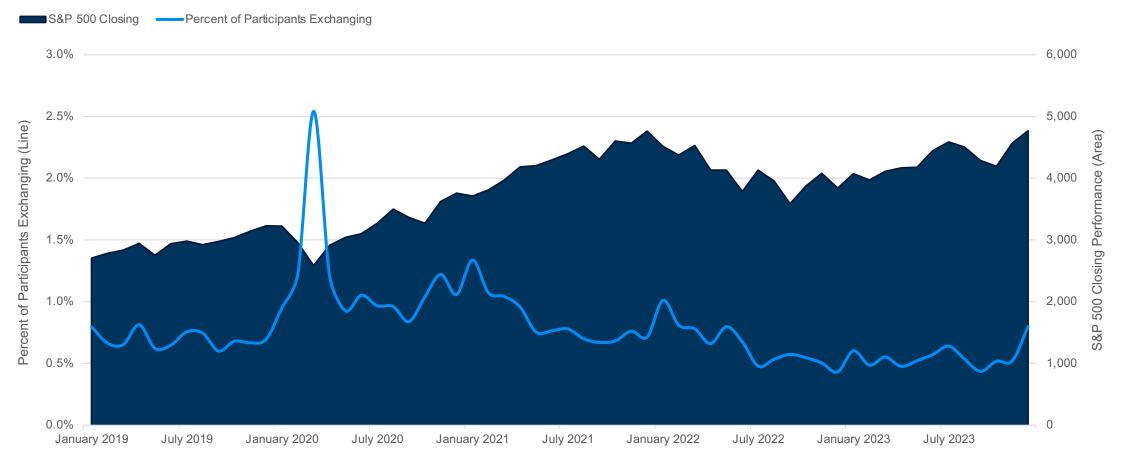
of plans at T. Rowe Price offered target date investments in 2023

<sup>\*</sup>Other includes loan and settlement amounts.

#### Little change with fund exchange activity

The volume of exchanges has remained relatively stable since 2018. Even with the highest period of volatility in 2020, just 2.5% of participants made a fund exchange.

#### Exchanges vs. S&P 500 closing



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#### **Are participants exchanging target date investments?**

Participants with 100% of assets invested in target date investments continue to have the lowest average exchange rate compared with participants who with 0% or a portion of assets invested in a target date product. Among the small percentage of target date investors who switched between target date investments in 2023, 62% moved money to an investment with a later target date. The majority of participants age 60-69 moved to a later target date, while those age 20-29 moved to an earlier target date.

#### Little change with exchange activity

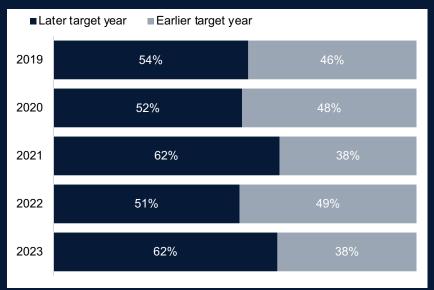
Percentage of participants who made an exchange

	3							
	2022				2023			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Active participants with 100% invested in a target date product	0.4%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%	0.2%
Active participants with 0% invested in a target date product	7.3%	6.4%	5.1%	4.6%	5.4%	4.9%	5.0%	5.4%
Active participants partially invested in a target date product	3.3%	2.5%	2.0%	1.7%	2.2%	2.1%	2.2%	2.9%



less likely to make an exchange when 100% invested in a target date

#### Exchanges between target date years\*



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<sup>\*</sup>For example, a participant may move to a target date investment with a later target retirement year (2040 to 2050) or to an earlier target year (2035 to 2030).

## How participants accessed savings in 2023

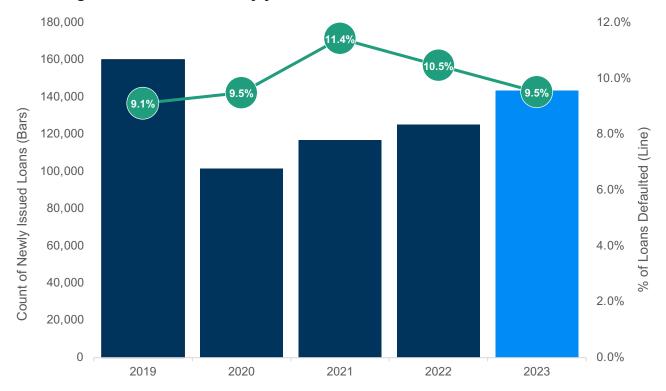


#### How participants accessed savings in 2023

#### Loan usage increased—but defaults dropped

More participants had an outstanding loan balance in 2023. Although loan rates increased, loan defaults declined for the third year in a row.

#### Percentage of loans defaulted by year



#### 2023 loan trends

#### **Plan adoption**



#### 1 percentage point

(92.1% of plans offer loans)

#### Participant usage



#### 6 percentage points

(19.4% of participants have an outstanding loan balance)

#### Average new loan amount



#### 1 percentage point

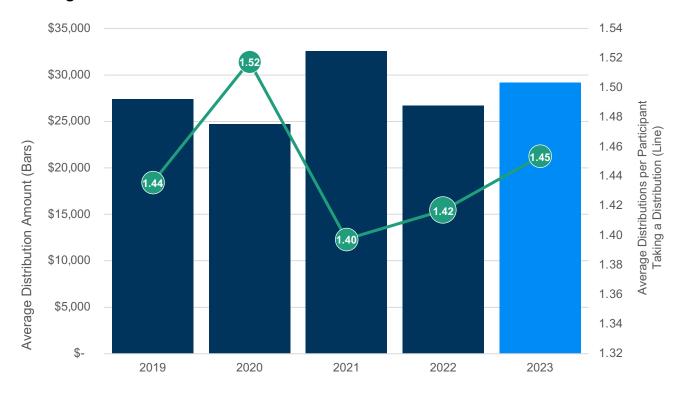
\$9,953 in 2023 compared with \$9,837 in 2022

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#### Withdrawals increased slightly

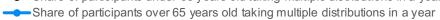
Participants withdrew higher amounts and took more distributions in 2023 than in 2022, although average distribution amounts remained below the five-year high in 2021. There was a sizable increase in participants over age 65 who took multiple distributions, which could indicate that more retirees are taking distributions for retirement income.

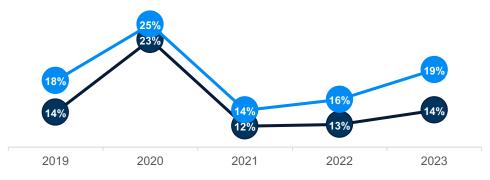
#### **Average distributions**



#### Share of participants with multiple distributions

--- Share of participants under 65 years old taking multiple distributions in a year



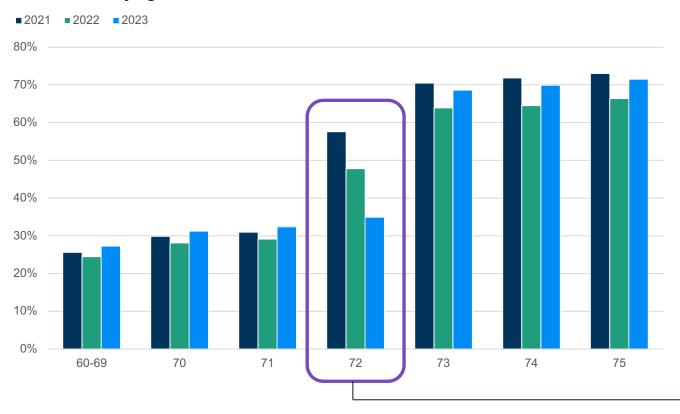




#### Older participants are taking distributions later

In 2023, SECURE 2.0 increased the age for beginning required minimum distributions (RMDs) from 72 to 73. As a result, the number of participants age 72 who took a distribution decreased significantly in 2023.

#### Distributions by age





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#### Where is demand for hardship withdrawals highest?

Hardship withdrawals increased across all age groups from 2022 to 2023, which could highlight the need for financial wellness support. Participants in their 50s experienced a 22% increase in both their average hardship amount and quantity.

#### Average hardships taken by age and year



#### Volume up, amounts down

Over the past three years, the average hardship withdrawal amount decreased even as the average number of distributions increased slightly.

2021 \$8,523

1.2 hardships

2022 \$6,746

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## How participants engaged in 2023



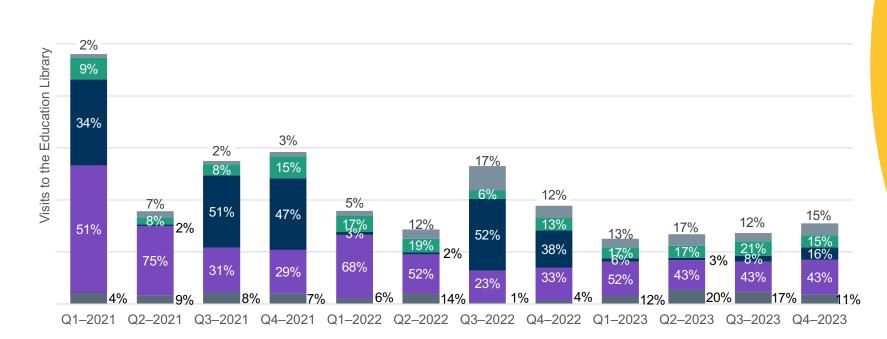
#### How participants engaged in 2023

#### **Education about investing topped the list**

Participants engaged with educational resources related to investing more than any other topic throughout 2023. Interest in financial wellness content also increased.

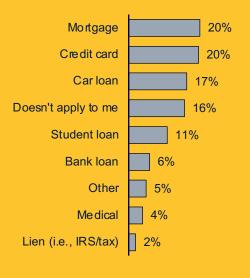
#### **Education Library usage**





#### **Barriers to saving**

Participants self-reported their top barriers to saving through the Financial Wellness Assessment:



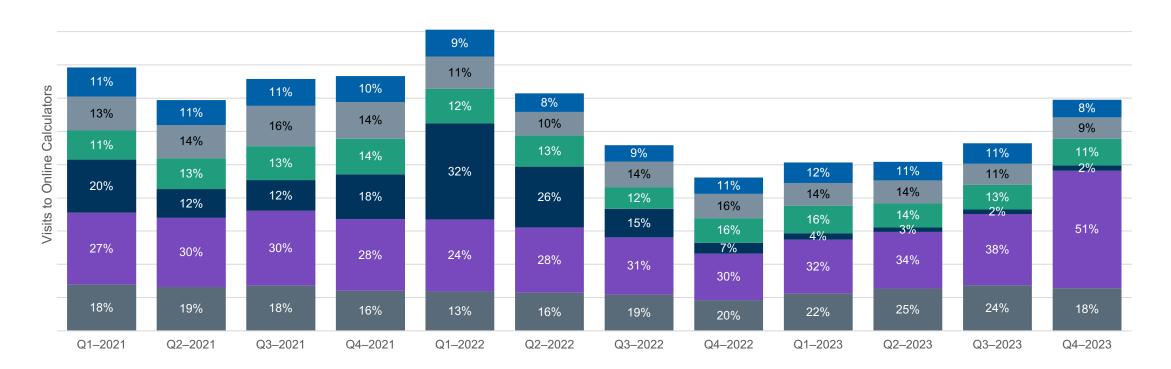
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#### Usage was highest for loan and distribution calculators

The Distribution Decision and Loan calculators experienced the highest usage in 2023, continuing a trend from 2021.

#### Calculator usage

■ Loan Calculator ■ Distribution Decision Calculator ■ Paycheck Impact Calculator ■ Contribution Maximizer Calculator ■ Social Security Calculator ■ Roth Comparison Calculator



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#### Are "balance checkers" engaging more?

The majority of participants focus on checking their account balance. Personalized messaging and individualized calls to action on the homepage are helping drive deeper engagement.

#### Website balance checkers





#### How engagement drives results

Personalized and data-rich experiences such as SmartVideo motivate participants to act.

#### Who increased deferral rates?

4.6%

of SmartVideo viewers

of non-viewers

Who enrolled in contribution auto-increases?

3.7%

of SmartVideo viewers

of non-viewers

## How you can help



#### How you can help

There are opportunities for plan sponsors, retirement professionals, and providers to work together to help address the barriers that disrupt saving.

#### **Duestions Conversation starters** Many providers, including T. Rowe Price, have student **Could a student loan match help increase** loan match programs in place already that uphold participation among younger participants? SECURE 2.0 guidance Participant usage continues to grow Is it time to add Roth? SECURE 2.0 will require plans to offer Roth or eliminate catch-up contributions beginning in 2026 SECURE 2.0 offers two potential options to help Can we help reduce hardship participants with financial emergencies withdrawals by helping participants Out-of-plan solutions, such as T. Rowe Price's Waysaver save for emergencies? app, can help participants save for emergencies while avoiding ERISA complexities There may be opportunities to expand resources for Does the plan need retirement income preretirees and retirees about making the transition from solutions for retirees? saving to spending New income-producing investments and managed payout

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accounts could help retain retiree assets in the plan

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